



Telephone Assistance

Live Telephone Assistance

When calling, you may ask questions to help you prepare your tax return, or ask about a notice you have received. Please be aware that when you conclude your discussion, our system will not permit you to return to your original responder.

Telephone Assistance for Individuals:

Toll-Free, 1-800-829-1040

Hours of Operation: Monday – Friday, 7:00 a.m. – 10:00 p.m. your local time (Alaska & Hawaii follow Pacific Time).

Telephone Assistance for Businesses:

Toll-Free, 1-800-829-4933

Hours of Operation: Monday – Friday, 7:00 a.m. – 10:00 p.m. your local time (Alaska & Hawaii follow Pacific Time).

Telephone Assistance for Exempt Organizations, Retirement Plan Administrators, and Government Entities:

Toll-Free, 1-877-829-5500

Hours of Operation: Monday – Friday, 7:00 a.m. to 7:00 p.m. **Central Time.**

Telephone Assistance for people with hearing impairments:

Toll-Free 1-800-829-4059 (TDD)

Hours of Operation: Monday – Friday, 7:00 a.m. – 10:00 p.m. your local time (Alaska & Hawaii follow Pacific Time).

For further information, see [Tax Topic 102](#).

Telephone Assistance for Individuals who believe they may be a victim of Identify Theft: No Tax Administration Impact - Did not receive a notice from the IRS. Toll-Free 1-800-908-4490

(Automated and live assistance)

Hours of Operation: Monday – Friday, 8:00 a.m. – 8:00 p.m. your local time (Alaska & Hawaii follow Pacific Time). For additional information, refer to our [Identity Theft and Your Tax Records](#) page.

Telephone Assistance for people who live outside the United States

Hours of availability vary by location. Please see our [International Services](#) page.

Face-to-Face Assistance

In certain areas, IRS also has [local offices](#) you may visit to receive assistance.